





# **BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT**

# **SECTION A: GENERAL DISCLOSURES**

#### **DETAILS**

1	Corporate Identity Number (CIN) of the Listed Entity	L65910MH1996PLC280969
2	Name of the Listed Entity	Network 18 Media & Investments Limited
3	Year of incorporation	1996
4	Registered office address	First Floor, Empire Complex, 414 - Senapati Bapat Marg, Lower Parel, Mumbai - 400013
5	Corporate address	First Floor, Empire Complex, 414 - Senapati Bapat Marg, Lower Parel, Mumbai - 400013
6	E-mail	investors.n18@nw18.com
7	Telephone	+912240019000; +912266667777
8	Website	www.nw18.com
9	Financial year for which reporting is being done	Financial Year 2024-25
10	Name of the Stock Exchange(s) where shares are listed	BSE Limited National Stock Exchange of India Limited
11	Paid-up Capital	Rs.7,71,00,00,090
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	
	Name of Contact Person	Shweta Gupta
	Telephone	+912240019000
	Email address	investors.n18@nw18.com
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken ,together).	Standalone basis
14	Name of assurance provider	NA
15	Type of assurance obtained	NA

# II. PRODUCTS/SERVICES

# 16. Details of business activities

S. No.	Description of main activity	Description of business activity	% of turnover of the entity
1	Information and communication	Other Information & Communication Service Activities (Broadcasting and Digital Media activities)	99.90%
2	Information and communication	Publishing of Magazines	0.10%

# 17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed		
1	Advertisement and subscription revenue	6020 and 6312	98.34%		



#### III. OPERATIONS

#### 18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	0	27	27
International	0	0	0

# 19. Markets served by the entity:

#### **Number of locations**

Location	Number
National(No. of States)	PAN India
International	Digital and broadcasting properties of the Company are available to customers spread across
(No. of Countries)	the globe. The Company has generated revenue from customers located in 19 countries.

#### What is the contribution of exports as a percentage of the total turnover of the entity?

In the reporting year, 9.14% of total turnover was contributed by exports.

#### A brief on types of customers

The Company has a presence across the complete spectrum of content in both TV and digital media. The Company's bouguet of channels and digital platforms deliver authentic content that offers a wholesome experience to audiences across demographics and socio-economic segments in their local languages. The Company's endeavour is to continually expand its reach to connect with consumers of all age groups, wherever they are present.

#### IV. EMPLOYEES

## 20. Details as at the end of Financial Year:

# Employees and workers (including differently abled):

S.	Particulars	Total (A)	Male		Female	
No		·	No. (B)	% (B/A)	No. (C)	% (C/A)
		EMPLOYEES				
1.	Permanent (D)	4,864	3,698	76%	1,166	24%
2.	Other than Permanent (E)	22	16	73%	6	27%
3.	Total employees (D + E)	4,886	3,714	76%	1,172	24%
		WORKERS				
4.	Permanent (F)	0	0	0%	0	0%
5.	Other than Permanent (G)	0	0	0%	0	0%
6.	Total workers (F + G)	0	0	0%	0	0%







# **Differently abled Employees and workers:**

S.	Particulars	Total (A)	Male		Female	
No			No. (B)	% (B/A)	No. (C)	% (C/A)
	DIFFERENTLY A	BLED EMPLOYI	EES			
1.	Permanent (D)	7	7	100%	0	0%
2.	Other than Permanent (E)	0	0	0%	0	0%
3.	Total employees (D + E)	7	7	100%	0	0%
	DIFFERENTLY A	ABLED WORKE	RS			
4.	Permanent (F)	0	0	0%	0	0%
5.	Other than Permanent (G)	0	0	0%	0	0%
6.	Total workers (F + G)	0	0	0%	0	0%

# 21. Participation/Inclusion/Representation of women

	Total (A)	No. and percen	itage of Females
		No. (B)	% (B / A)
Board of Directors	6	2	33%
Key Management Personnel *	3	1	33%

<sup>\*</sup> Represents Key Managerial Personnel (KMP) appointed under the Companies Act, 2013. It includes managing director who is designated as KMP.

# 22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2024-25		F	FY 2023-24			FY 2022-23		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	18%	26%	20%	21%	28%	22%	20%	32%	24%
Permanent Workers				No	t Applicable	2			



#### HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

#### 23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding/ subsidiary/ associate companies/ joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity*	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	AETN18 Media Private Limited	Subsidiary	51%	
2	Colosceum Media Private Limited	Subsidiary	100%	
3	Greycells18 Media Limited	Subsidiary	89.69%	-
4	Media 18 Distribution Services Limited	Subsidiary	100%	
5	Web18 Digital Services Limited	Subsidiary	100%	
6	IBN Lokmat News Private Limited#	Subsidiary	50%	The BRSR prepared above is for
7	Infomedia Press Limited	Subsidiary	50.69%	Network 18 standalone entity
8	Moneycontrol Dot Com India Limited	Subsidiary	100%	
9	Big Tree Entertainment Private Limited	Associate	39.29%	
10	NW18 HSN Holdings PLC**	Associate	40.69%	-
11	Ubona Technologies Private Limited	Joint Venture	50%	-
12	Eenadu Television Private Limited	Associate	24.50%	

<sup>\*</sup> Representing aggregate % of voting power held by the Company and/or its subsidiaries

# VI. CSR DETAILS

#### 24. CSR Details

Whether CSR is applicable as per section 135 of Companies Act, 2013	Yes
Turnover (in ₹)	22,06,87,29,379
Net worth (in ₹)	51,24,48,54,174

Note: Owing to losses in the relevant years, the Company was not mandated to spend towards CSR projects as per the provisions of Section 135 of the Companies Act, 2013 ("Act").

<sup>#</sup> Company holds more than 50% of the total voting power

<sup>\*\*</sup> under Liquidation







#### **VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES**

# 25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible **Business Conduct:**

Stakeholder	Grievance	if Yes, then provide web-link for		FY 2024-25		FY 2023-24		
group from whom complaint is received	Redressal Mechanism in Place (Yes/No)	grievance redress policy	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	Community members can send any concerns or grievances to the Company's registered office or e-mail address. The same can be accessed at: https://www.nw18.com/contact	0	0	-	0	0	-
Investors (other than shareholders)	Yes	The Company has a designated email ID: investors.n18@nw18.com for investors to enable them to raise their grievances	0	0	-	0	0	-
Shareholders	Yes	The Company has a designated email ID: investors.n18@nw18. com for shareholders and investors to enable them to raise their grievances. Shareholder grievances are also resolved by the Company through its Share Transfer Agent (Kfin Technologies Limited). Shareholders can also raise their complaints at SCORES portal (https://scores.sebi.gov.in/) and ODR portal (https://smartodr.in)	11	0	-	7	0	-
Employees and workers	Yes	All employee grievances are addressed appropriately through multiple channels. The Company has adopted well-defined vigilance framework which provides a platform to the employees and the Directors to lodge their grievances/complaints. The Company's Vigil Mechanism and Whistle- Blower Policy is available at: https://www.nw18.com/reports/reports/policies/vigilmechanism_whistleblower_NW18_F.PDF	0	0	-	0	0	-



Stakeholder	Grievance	if Yes, then provide web-link for		Y 2024-25			FY 2023-24	
group from whom complaint is received	Redressal Mechanism in Place (Yes/No)	grievance redress policy	Number of complaints complaints pending filed resolution during at close of the year		Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Customers	Yes	Any complaint relating to the content of TV channels of the Company can be made under the Code of Ethics & Broadcasting Standards, News Broadcasting Standards (Disputes Redressal) Regulations, and Guide to the Complaints Process at: complaints@nw18.com. The details of the aforementioned codes/standards can be accessed at: https://www.nbdanewdelhi.com/. The Company's news portal and digital publishing is governed by the Digital Code of Ethics of the Digital News Publishers Association. The same can be accessed at: https://www.dnpa.co.in/pages/digital-code-of-ethics-7316236, Process of filing complaints and contact details of grievance officer is available on Company's product websites at: https://www.news18.com/complaint/https://www.forbesindia.com/contactus/https://www.forbesindia.com/contact-us/https://www.forbesindia.com/contact-us/https://www.moneycontrol.com/cdata/contact.phphttps://www.moneycontrol.com/cdata/contact.phphttps://www.cnbctv18.com/contact/Also, the Company is open to receiving feedback@nw18.com	8,688*	0		3,861	0	
Value Chain Partners	Yes	Value chain partners can raise their grievance through email / letter / calls. Purchase Orders/ Contracts provide dispute resolution mechanism, which stipulates meeting between higher management teams of both sides to resolve the disputes. Further, the Business Partner Code of Conduct ("Code") adopted by the Company, provides opportunity to value chain partners to report any violation of the Code to the Company. Copy of the Code is available at: <a href="https://www.nw18.com/reports/reports/policies/BPCoCJan2021.pdf">https://www.nw18.com/reports/reports/policies/BPCoCJan2021.pdf</a>	0	0	-	0	0	-

<sup>\*</sup> For detailed bifurcation of these complaints, refer Question 3 of Principle 9.







# 26. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)	
1	Content veracity	0	Lapses in quality and veracity of news content has a negative impact on the society at large. Weaponisation of fake news perversely impacts mass psychology and can also threaten democratic values. Against this backdrop, we as a media company are deeply invested in delivering correct and comprehensive news to our customers. We see this as not only an opportunity but also an obligation towards the society.	NA	Positive: Adherence to the reliable source of information for news content helps preserve our positive brand image and further strengthens the reputation of the company amongst our stakeholders.	
2	Social impact	0	The Company believes in respect for all, justice for all. The starting point of good journalism is respect, for individuals and institutions. The Company stands up for what is right and demands justice for all citizens, especially the weakest among us.	NA	Positive: The Company's perception among the community members is enhanced by adhering highest standards of journalism.	
3	Human Capital Development	0	The Company's efforts to improve employee welfare and development directly demonstrates its focus on human capital development. This facilitates retention and attracts the right talent, which drives productivity, innovation, long term growth of the business and leads to value creation for all stakeholders.	NA	Positive: Focused efforts on human capital development results in a motivated workforce with a high retention and satisfaction rate. These metrics demonstrate the Company's efforts to foster a healthy work environment and reflects a proactive strategy for workforce development, which is imperative for long term growth and sustainability of the business.	



S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
5	Data Protection	R	Protection of user data is crucial to earning consumer trust and preventing misuse of data by unscrupulous elements.	Cutting-edge technology, digitalisation, and data integrity principles ingrained in our processes ensures compliance with data security and privacy laws, protects against data loss, and facilitates productivity improvement, ultimately leading to sustainable growth in the long term. Also, the Company sensitises its employees on regular basis on various cyber security issues.	Negative: Any incident of data breach or cybersecurity attack can severely damage the Company's competitive advantage and expose the Company to potential legal liabilities.
6	Business Ethics, Integrity and Transparency	R	Ethics and integrity have always been the key values to acquire stakeholder trust and establish a strong reputation. These elements are essential for the Company in order to sustain in long term. Any deviation from ethical standards can cause business instability.	The Company has requisite policies and it imparts training to equip employees with the required understanding and knowledge to conduct business ethically and prevent, identify, and respond to violations. The Company has rolled out Whistleblower policy and Anti-Bribery & Anti-Corruption Policy under which complaint can be made to Ethics and Compliance Task Force without any fear of retaliation.	Negative: The Company's commitment to ethical business practices and consistent regulatory compliance is likely to be positively recognized by stakeholders, enhancing our reputation as a responsible corporate citizen. Failure to adhere to these standards may lead to challenges in addressing ethical concerns, non-compliance issues, and violations of the Company's core principles, which could result in damage to our corporate reputation.
7	Regulatory Compliances and Corporate Governance	R & O	Risk: It is crucial for the Company to maintain regulatory compliance to foster confidence among its stakeholder groups and to ensure that its operations are compliant with applicable laws in order to prevent legal violations.  Opportunity: Adherence to good governance practices and ethical standards will lead to long term sustainable value creation for all stakeholders.	The risk of non-compliance within the Company is mitigated by a robust compliance management framework. The Company has adopted a digitally enabled comprehensive compliance management framework. Effective control and efficient oversight by the senior management is ensured by cascading the responsibility matrix till the last performer of the activity.	Negative: Failure to comply with regulatory standards can adversely affect the Company's reputation and threaten business continuity in the long term. At the same time, a steadfast commitment to strong governance and ethical practices reinforces stakeholder confidence and fosters sustainable value creation, ensuring lasting success for all stakeholders.







# **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

THIS SECTION IS AIMED AT HELPING BUSINESSES DEMONSTRATE THE STRUCTURES, POLICIES AND PROCESSES PUT IN PLACE TOWARDS ADOPTING THE NGRBC PRINCIPLES AND CORE ELEMENTS.

P1	Businesses should conduct and govern themselves with integrity, and in a manner that is ethical, transparent and accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
Р3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive towards all its stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect, protect and make efforts to restore the environment
P7	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure Question	1.a Whether your entity's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/No)	1.b Has the policy been approved by the Board? (Yes/No)	1.c Web Link of the Policies, if available
			Policy and management processes
P1	Yes	Yes	The policies are available at Company's website www.nw18.com, the weblinks of which are:
P2	Yes	Yes	Code of Conduct: https://www.nw18.com/reports/reports/policies/Code%20Conduct.pdf
Р3	Yes	Yes	Anti-Bribery and Anti-Corruption Policy: <a href="https://www.nw18.com/reports/reports/policies/">https://www.nw18.com/reports/reports/policies/</a> NW18 Anti-Bribery-and-Anti-Corruption-Policy.pdf
P4	Yes	Yes	Business Partner Code of Conduct: https://www.nw18.com/reports/reports/policies/
P5	Yes	Yes	BPCoCJan2021.pdf
P6	Yes	Yes	Corporate Social Responsibility Policy: https://www.nw18.com/reports/reports/policies/
P7	Yes	Yes	Network18%20-%20Policy%20on%20Corporate%20Social%20Responsibility.pdf
P8	Yes	Yes	Data Privacy Policy:
P9	Yes	Yes	- https://www.nw18.com/privacy-policy  Equal Opportunity Policy:
			https://www.nw18.com/reports/Equal Opportunity Policy
			Policy on Materiality of Related Party Transactions and on Dealing With Related Party Transactions: <a href="https://www.nw18.com/reports/reports/policies/RPT_Policy_NW18pdf">https://www.nw18.com/reports/reports/reports/policies/RPT_Policy_NW18pdf</a>



Disclosure Question	2. Whether the entity has translated the policy into procedures. (Yes / No)	3. Do the enlisted policies extend to your value chain partners? (Yes/No)	(e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to
		Policy	and management processes
P1	Yes	Yes	The policies are based on NGRBC guidelines, in addition to conformance to the spirit of
P2	Yes	Yes	international standards, UNGC guidelines and ILO principles.
Р3	Yes	Yes	
P4	Yes	Yes	
P5	Yes	Yes	
Р6	Yes	Yes	
Р7	Yes	Yes	
Р8	Yes	Yes	
P9	Yes	Yes	
Disclosure	•		ets set by the 6. Performance of the entity against the specific commitments,
Question	entity with defined time	lines, if any.	goals and targets along-with reasons in case the same are not met.
		Polic	cy and management processes
P1	_	•	expand its The performance towards above commitments is monitored on a regular
P2	reach, to connect with		
Р3	Network18's portfolio of		
P4	<ul> <li>the widely spoken langu</li> <li>its commitment to et</li> </ul>	3	•
P5		·	strengthening
P6	standards and processe	3	3 3
P7	governance framework	, code of ethics	and public
P8	engagement mechanism		
P9	-		







	Governance, leadership and oversight
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements	Network18 believes that responsible actions can be harmoniously integrated with business priorities. By incorporating environmental stewardship, social responsibility, and robust governance practices, we aim to make a positive impact on the society while promoting sustainable growth and long-term value creation. We are pleased to publish our Business Responsibility and Sustainability Report (BRSR) in accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015. We are confident that this BRSR will provide valuable insights into the various initiative undertaken by the Company.
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Board of Directors of the Company. (For details of Board of Directors, refer Corporate Governance Report of the Company)
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No).	Yes Corporate Social Responsibility Committee (For detail of Corporate Social Responsibility Committee, refer Corporate Governance Report of the Company)

#### 10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee				Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)												
	P1	P2	Р3	P4	P5	Р6	<b>P7</b>	P8	P9	P1	P2	P3 P4	P5	P6	Р7	P8	Р9
Performance against above policies and follow up action	Board / Committees of Bo			of Boa	ard		Periodically/ Need Based										
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances		Воа	ard /	Com	mitt	ees (	of Boa	ard			P 	'eriodica	ally/ N	leed	Based	d	
11																	
Has the entity carried out independent assessr	nent	/ eva	aluat	tion		Р1	P:	2	Р3	P4	F	P5 P	6	<b>P7</b>	P8		P9
of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.				com e-me				-	eviews	the	work	king	of	the			



12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Question	P1	P2	Р3	P4	P5	Р6	P7	P8	Р9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)				Not	Applic	able			
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

# **SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE**

PRINCIPLE 1 - BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE..

# **ESSENTIAL INDICATORS**

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	5	Executive Director:  1. Code of Conduct  2. Anti-Bribery & Anti-Corruption  3. Cyber Security Awareness  4. Creating a Respectful Workplace (POSH)  Non - Executive Directors:  1. Familiarisation Programmes  2. Code of Conduct	100%
Key Managerial Personnel	4	<ol> <li>Code of Conduct</li> <li>Anti-Bribery &amp; Anti-Corruption</li> <li>Cyber Security Awareness</li> <li>Creating a Respectful Workplace (POSH)</li> </ol>	100%
Employees other than BoD and KMPs	4	<ol> <li>Code of Conduct</li> <li>Anti-Bribery &amp; Anti-Corruption</li> <li>Cyber Security Awareness</li> <li>Creating a Respectful Workplace (POSH)</li> </ol>	100%
Workers		Not Applicable	







'2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

		Monetary								
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Has an appeal been preferred? (Yes/No)							
Penalty/ Fine										
Settlement	_	Not Applica	ble							
Compounding fee										

**Note:** Does not include penalties by regulators in the ordinary course of business.

		Non-Monetary								
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)						
Imprisonment		Not Applicable								
Punishment	Not Applicable									

Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or nonmonetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
	Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief

Network18 has adopted an Anti-Bribery and Anti-Corruption (ABAC) Policy and has hosted it on internal employees' portal and on the Company's corporate website (www.nw18.com), so that it is accessible to both internal and external stakeholders. The ABAC Policy aims to provide requisite granularity and creates a one-stop repository of expectations from employees and business partners to effectively prevent, identify and respond to bribery risks. The policy reflects the commitment of the Company and its management for maintaining highest ethical standards while undertaking open and fair business practices. The Company has in place a mandatory e-learning course which aims to equip its employees with the required understanding and knowledge to effectively prevent, identify and respond to bribery risks.

Provide a web-link if the entity has anti-corruption or anti-bribery policy

https://www.nw18.com/reports/reports/policies/Anti-Bribery%20and%20Anti-Corruption%20Policy-NW18.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2024-25	FY 2023-24		
Directors	0	0		
KMPs	0	0		
Employees	0	0		
Workers	Not App	Not Applicable		



#### Details of complaints with regard to conflict of interest:

	FY 2024-25		FY 20	23-24
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	-	0	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	-	0	-

Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

8. Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

	FY 2024-25	FY 2023-24
Number of days of accounts payables	120	84

# **Open-ness of business**

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2024-25	FY 2023-24
Concentration of	a. Purchases from trading houses as % of total purchases	-	-
Purchases	b. Number of trading houses where purchases are made from	-	-
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	-	-
Concentration	a. Sales to dealer / distributors as % of total sales	-	-
of Sales	b. Number of dealers / distributors to whom sales are made	-	-
	c. Sales to top 10 dealers / distributors as % of total sales to dealer / distributors	-	-
Share of RPTs in	a. Purchases (Purchases with related parties*/Total Purchases)	16.81%	14.36%
	b. Sales (Sales to related parties*/ Total Sales)	12.19%	11.67%
	c. Loans & advances (Loans & advances given to related parties /Total loans & advances)	99.53%	95.64%
	d. Investments (Investments in related parties/Total Investments made)	98.45%	95.78%

<sup>\*</sup> Net of reimbursement

Note: For Trading Houses - The company represents that its vendors of material goods and services are not trading houses. For Sales to Dealers/Distributors - The nature of Sales made by the Company are to direct customers and advertising agencies.







#### PRINCIPLE 2 - BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE.

#### **ESSENTIAL INDICATORS**

 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2024-25	FY 2023-24	Details of improvements in environmental and social impacts
R&D	0	0	NA
Capex	0	0	NA

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes.

The Company has a Business Partner Code of Conduct (BPCoC) that outlines its commitment to making its supply chain more responsible and sustainable. BPCoC articulates expectations from business partners with respect to ethical, compliant, and safe conduct of business. BPCoC is an integral part of all contracts / purchase orders and all business partners are required to adhere to the provisions of the same.

b. If yes, what percentage of inputs were sourced sustainably?

BPCoC is an integral part of all contracts / purchase orders and all business partners are onboarded only after consenting to BPCoC. During the FY 2024-25, all business partners had given their consent to abide by the provisions of BPCoC.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging), (b) E-waste, (c) Hazardous waste and (d) other waste.

The Company is not involved in any manufacturing activity and any electronic item discarded by the Company is channelized through authorised recyclers in consonance with requisite enactment / rules / guidelines issued by Ministry of Environment, Forest and Climate Change / concerned Pollution Control Board.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No).

No, EPR is not applicable to company's activities.



# PRINCIPLE 3 - BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS.

#### **ESSENTIAL INDICATORS**

#### a. Details of measures for the well-being of employees:

Category					% of em	ployees cove	red by				
	Total (A)	Health ins	urance	Accident in	surance	Maternity I	Benefits	Paternity B	enefits	Day Care fa	acilities
	•	Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
				P	ermanent e	employees					
Male	3,698	3,698	100%	3,698	100%	0	0%	3,698	100%	489	13%
Female	1,166	1,166	100%	1,166	100%	1,166	100%	0	0%	130	11%
Total	4,864	4,864	100%	4,864	100%	1,166	100%	3,698	100%	619	13%
				Other	than Perma	nent employe	es				
Male	16	16	100%	16	100%	0	0%	16	100%	3	19%
Female	6	6	100%	6	100%	6	100%	0	0%	1	17%
Total	22	22	100%	22	100%	6	100%	16	100%	4	18%

# Details of measures for the well-being of workers

Category		% of workers covered by										
	Total (A)	Health ins	urance	nce Accident insurance		Maternity E	Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)	
					Permanen	t workers						
Male												
Female		Not Applicable										
Total												
	Other than Permanent workers											
Male												
Female		Not Applicable										
Total	_											

# Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format -

	FY 2024-25	FY 2023-24
Cost incurred on wellbeing measures as a % of total revenue of the company	1.69%	1.50%

Note: Aforementioned well-being costs includes costs incurred for health insurance, accident insurance, maternity and paternity benefits, daycare facilities, medical expenses, amongst others for employees. The cost on well-being measures is over 32 crore in FY 2024-25, which has increased as compared to the previous financial year

#### **Details of retirement benefits:** 2.

Benefits		FY 2024-25			FY 2023-24	
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	99.92%*	NA	Yes	100%	NA	Yes
Gratuity	100%	NA	Yes	100%	NA	Yes
ESI	100% of eligible employees	NA	Yes	100% of eligible employees	NA	Yes
Others - ple	ease specify		No	ot Applicable		

<sup>\*</sup> There are four employees classified as excluded under the provisions of the Provident Fund Act, based on the declarations submitted by them in Form 11.







#### Note:

1. ESI is paid for a subset of employees as per statutory requirement (i.e. based on salary, notification of location by ESI authority, proximity to ESI hospital).

#### 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, Company's premises/offices are accessible to differently abled employees and workers as per the requirements of the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016?

Yes

If so, provide a web-link to the policy.

https://www.nw18.com/reports/Equal\_Opportunity\_Policy

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent em	ployees	Permanent workers		
	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	100%	90%			
Female	100%	81%	Not Applicable		
Total	100%	89%			

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker?
Yes

If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)	Remark
Permanent Workers	No	Not Applicable
Other than Permanent Workers	No	
Permanent Employees	Yes	All employee grievances are addressed appropriately through multiple
Other than Permanent Employees	Yes	channels. The Company has a Vigil Mechanism and Whistle-Blower Policy under which the stakeholders are encouraged to report violations of applicable laws and regulations and the Code of Conduct without fear of any retaliation. Further, the Company has a Policy on Prevention of Sexual Harassment at Workplace, and any such incidents can be reported to Internal Complaints Committee as per the process defined in the policy.



# Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category		FY 2024-25			FY 2023-24	
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	4,864	0	0%	5,008	0	0%
- Male	3,698	0	0%	3,870	0	0%
- Female	1,168	0	0%	1,138	0	0%
Total Permanent Workers - Male	_		Not Ap	plicable		
- Female	_					

Note: The Company does not have any recognised association or union. However, employees of the Company have freedom to join any association or union as per Article 19 of the Constitution of India.

#### Details of training given to employees and workers:

Category			FY 2024-2	5				FY 2023-24		
	Total (A)		ealth and On measures* Skill upgradation**				On Health and safety measures*		On Skill upgradation**	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
					EMPLOYE	S				
Male	3,714	3,714	100%	1,719	46%	3,889	3,889	100%	1,682	43%
Female	1,172	1,172	100%	730	62%	1,144	1,144	100%	5,65	49%
Total	4,886	4,886	100%	2,449	50%	5,033	5,033	100%	2,247	45%
					WORKERS	5				
Male										
Female					Not Ap	oplicable				
Total										

<sup>\*</sup> Training on health and safety can include general training on health and safety as well as training on specific work-related hazards, hazardous activities, or hazardous situations. It can also include training on mental health.

<sup>\*\*</sup> Training programs on skill upgradation includes both internal and external training programs







#### Details of performance and career development reviews of employees and worker:

Category			FY 2024-25		FY 2023-24	
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
			<b>EMPLOYEES</b>			
Male	3,714	3,523	95%	3,889	3,700	95%
Female	1,172	1,045	89%	1,144	1,070	94%
Total	4,886	4,568	93%	5,033	4,770	95%
			WORKERS			
Male		-		-		
Female			Not App	olicable		
Total	_					

#### 10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage of such system?

The Company being in service sector is not involved in any manufacturing activity. Accordingly, there are no critical occupational health and safety risks associated with operations of the Company. Occupational health and safety management system is hence not required basis the operations of the entity. The Company, however, regularly conducts awareness sessions on safety related aspects and actively sends periodic internal communications to its employees in case of any externalities which can impact the safety. Employees are given training on basic and advanced fire security, including evacuation, and mock drills are organised periodically. Webinars are also conducted with health care specialists to create awareness around family health and nutrition, practicing resilience and how to have empathetic conversations with teams.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The Company being in service sector is not involved in any manufacturing activity. Hence, this disclosure is not applicable to the operations of the Company.

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. If NA, provide details

Not applicable since the Company does not have any workers.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services?

Yes, the Company provides comprehensive medical and healthcare services to employees through Group Hospitalisation Policy, Group Personal Accident Policy, and Group Term Life Insurance Policy. Also, employees at every office get access to first aid kit as statutorily required under labour laws.



#### 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category*	FY 2024-25	FY 2023-24
Lost Time Injury Frequency Rate (LTIFR) (per one	Employees	0	0
million-person hours worked)	Workers	Not Appli	cable
Total recordable work-related injuries	Employees	0	0
	Workers	Not Appli	cable
No. of fatalities	Employees	0	0
	Workers	Not Appli	cable
High consequence work-related injury or ill-health	Employees	0	0
(excluding fatalities)	Workers	Not Appli	cable

<sup>\*</sup>Including in the contract workforce

#### 12. Describe the measures taken by the entity to ensure a safe and healthy work place.

The Company treats health and wellness with highest regard. Access to articles and videos related to health and wellness is provided and live talks by health experts are organized regularly. The Company organises regular Camps for specific ailments for improving employee health and wellness. Also, the Company is committed to provide just and safe workplace for its employees. To create a culture of respect and equity, mandatory e-learning and certification on Respectful workplace and Prevention of Sexual Harassment are implemented while being supported by comprehensive discussions keeping gender equity in focus. Also, the Company conducts various health and safety awareness campaigns via a multi-faceted framework. It sends periodic internal communication and alerts to employees and awareness sessions are conducted on safety-related aspects. Employees, on a pan-India basis, are given periodic training on basic and advanced fire safety, including fire evacuation drills.

# 13. Number of Complaints on the following made by employees and workers:

		FY 2024-25				
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	-	0	0	-
Health & Safety	0	0	-	0	0	-

### 14. Assessments for the year:

% of your plants and offices that were assessed (by entity or statutory authorities or third parties)					
Health and safety practices	100%				
Working Conditions	100%				

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Not Applicable







#### PRINCIPLE 4 - BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS.

#### **ESSENTIAL INDICATORS**

#### 1. Describe the processes for identifying key stakeholder groups of the entity.

The Company actively engages with stakeholders, carefully identifying critical material issues, and is committed to effectively addressing stakeholder expectations. As a responsible company, we are steadfast in our commitment to cultivating strong and meaningful relationships with stakeholders. The stakeholder engagement process, which is based on inclusivity, accountability, and responsibility, helps us to identify the stakeholder groups. Key Stakeholder groups are identified based on their materiality to the Company's business operations along with the impact of their association with the Company and the community at large. The major categories of internal and external stakeholders identified by the Company include (i) Government and Regulatory Authorities; (ii) Employees; (iii) Consumers; (iv) Suppliers; (v) Investors, Shareholders and Lenders; (vi) Local Communities; (vii) NGOs (viii) JV Partners / Brand Licensors.

#### 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	Yes	Emails, SMS, Meetings, Surveys, Feedbacks, Letters, Website, and Internal portals	Ongoing, Need Based	<ul> <li>Understanding employee needs and opinions;</li> <li>Keeping employees informed about the organisation's plans and procedures;</li> <li>Awareness about health &amp; safety issues;</li> <li>Learning and development;</li> <li>Employee recognition and engagement activities; and</li> <li>Employee performance review and career development.</li> </ul>
Investors/ Shareholders/ Lenders	No	Announcements through Stock exchanges, Newspapers, media releases, website, Annual Report, Chairman's speech at Annual General Meeting, Meetings, Letters, emails, SMS, SEBI Complaints Redress System (SCORES), Surveys, NEAPS, BSE Listing Centre and ODR	Annually, half yearly, quarterly, need-based, realtime,	<ul> <li>To keep investors updated about the organisation's performance; and</li> <li>To answer any questions or clarifications that might be needed by the investors.</li> </ul>



Stakeholder Group	Whether identified as Vulnerable & Marginalized Group	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	Emails, Phone Calls, Surveys, Web Portals, Newspaper, Company website, Social media platforms	Ongoing	<ul> <li>To inform customers about our products and services;</li> <li>Seeking consumer feedback; and</li> <li>Delivering customer service and resolving customer queries</li> </ul>
Suppliers	No	Emails, Phone Calls, Company website and Meetings	Real-time, needbase	<ul> <li>To improve service levels from the suppliers and address their commercial issues and grievances</li> </ul>
NGOs / Communities	Yes	Meetings, Focused Group Discussions, and Information & knowledge sharing on digital platforms including social media	Ongoing	<ul> <li>To reach out to empower people and deepen social engagement and community development</li> </ul>
Government & Regulatory Authorities	No	Statutory filings, Uploading on the website / portal, emails	Need based including statutory compliances - monthly, quarterly, half-yearly, annually etc.	To ensure compliance     as well as seek approval     wherever necessary
JV partners / brand licensors	No	Emails, Phone Calls, Meetings	Need based, ongoing	<ul> <li>To update on progress and issues faced;</li> <li>To respond to any queries; and</li> <li>To discuss improvements in ways of working.</li> </ul>







#### PRINCIPLE 5 - BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS.

#### **ESSENTIAL INDICATORS**

Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category		FY 2024-25		FY 2023-24			
	Total (A)	No. of employees/ workers covered (B)	% (B / A)	Total (C)	No. of employees/ workers covered (D)	% (D / C)	
		EMPLOY	EES				
Permanent	4,864	4,864	100%	5,008	5,008	100%	
Other than permanent	22	22	100%	25	25	100%	
Total Employees	4,886	4,886	100%	5,033	5,033	100%	
		WORKE	RS				
Permanent							
Other than permanent			Not Ap	plicable			
Total Workers							

Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2024-25				FY 2023-24					
	Total (A)	Equ to Minim		Mo than Minim		Total (D)	Equ to Minim	ual um Wage	Mo than Minin	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
				EMPLOYEE	S					
Permanent	4,864	0	0%	4,864	100%	5,008	0	0%	5,008	100%
Male	3,698	0	0%	3,698	100%	3,870	0	0%	3,870	100%
Female	1,166	0	0%	1,166	100%	1,138	0	0%	1,138	100%
Other than permanent	22	0	0%	22	100%	25	0	0%	25	100%
Male	16	0	0%	16	100%	19	0	0%	19	100%
Female	6	0	0%	6	100%	6	0	0%	6	100%
				WORKERS	5					
Permanent										
Male										
Female					Not App	alicable				
Other than permanent					Not App	Jiicabie				
Male										
Female										



#### Details of remuneration/salary/wages, in the following format:

#### Median remuneration / wages:

		Male	Female		
	Number	Median remuneration/ salary/ wages of respective category	Number Median remuneration/salar wages of respective categor		
Board of Directors (BoD)*	1	10,24,09,691	Nil	NA	
Key Managerial Personnel	3	3,70,81,028	1	_**	
Employees other than BoD and KMP	3,714	7,32,756	1,172	6,16,166	
Workers	Not Applicable				

<sup>\*</sup>Does not include sitting fees paid to Non-Executive Directors.

#### Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2024-25	FY 2023-24
Gross wages paid to females as % of total wages	21%	21%

## Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Focus on Human Rights considerations has been an integral part of the Company. The POSH committee members are responsible for addressing sexual discrimination issues caused or contributed by the business. The Company continues to comply with all statutory requirements under this ambit and is committed to doing significantly more.

## Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company has a Vigil Mechanism and Whistle-blower policy under which the stakeholders are encouraged to report violations of applicable laws and regulations and the Code of Conduct, in confidence and without fear of any retaliation

### Number of Complaints on the following made by employees and workers:

		FY 2024-25 FY 2023-24			4	
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	0		1	0	
Discrimination at workplace	0	0		0	0	
Child Labour	0	0	No child labour employed	0	0	No child labour employed
Forced Labour/ Involuntary Labour	0	0	No forced / involuntary labour employed	0	0	No forced / involuntary labour employed
Wages	0	0		0	0	
Other human rights related issues	0	0		0	0	

<sup>\*\*</sup> joined during the year, therefore, median remuneration not calculated.







# Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2024-25	FY 2023-24
Total Complaints reported under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	1	1
Complaints on POSH as a % of female employees / workers	0.09%	0.09%
Complaints on POSH upheld	1	1

#### 8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Vigil Mechanism and Whistle-Blower Policy provide protection from retaliation against whistle blower / complainants, to prevent any adverse consequences. All whistleblowers are provided with the necessary safeguards to make Protected Disclosures in good faith. For the cases pertaining to sexual harassment, the Company's policy on prevention, prohibition, and redressal of sexual harassment at the workplace in line with the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the Rules made thereunder ensures strict confidentiality of the investigation procedure and protection of the identity of the complainant. The Company prohibits its employees from engaging in retaliation or intimidation that is directed against a whistle-blower / complainant. Employees who engage in retaliation or intimidation are subjected to disciplinary action, which may include dismissal. Regardless of the outcome of the complaint made in good faith, the complainant and any person providing information or any witness, are protected from any form of retaliation.

#### 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, Business Partner Code of Conduct and following highest ethical and human right standards are a part of Company's business agreements.

# 10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others - please specify	NA

**Note:** All offices are periodically assessed by statutory authorities / internal auditors and authorised persons from business to ensure adherence to regulatory requirements.

# 11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

No corrective measures were required during the reporting period.



#### PRINCIPLE 6 - Businesses should respect and make efforts to protect and restore the environment.

#### **ESSENTIAL INDICATORS**

Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameters	FY 2024-25	FY 2023-24
Total electricity consumption (A) (MJ)	0	0
Total fuel consumption (B) (MJ)	0	0
Energy consumption through other sources (C) (MJ)	0	0
Total energy consumed from renewable sources (A+B+C) (MJ)	0	0
Total electricity consumption (D) (MJ)	5,57,92,043	6,77,76,299
Total fuel consumption (E) (MJ)	81,22,974	23,48,451
Energy consumption through other sources (F) (MJ)	0	0
Total energy consumed from non-renewable sources (D+E+F) (MJ)	6,39,15,017	7,01,24,750
Total energy consumed (A+B+C+D+E+F) (MJ)	6,39,15,017	7,01,24,750
Energy intensity per lakh rupee of turnover (Total energy consumed / Revenue from operations in lakh) (MJ/Rs. in lakh)	337	386
Energy intensity per lakh rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations in lakh adjusted for PPP) (MJ/Rs. in lakh adjusted for PPP)	6,964	8,640
Energy intensity in terms of physical output	-	-
Energy intensity (optional) - the relevant metric may be selected by the entity	-	-

#### Note:

- For calculating energy consumption: (i) Upper values of density of petrol and diesel as per Indian Standards (IS) 2796 2017 and 1470 2017 respectively, have been considered. (ii) Conversion factor of petroleum products as specified in Energy Statistics 2024, published by Ministry of Statistics and Programme Implementation is used.
- As the Company is a service-based entity, there is no physical output or goods manufactured, so the field requiring details of physical output is not applicable.
- The source for Purchasing Power Parity (PPP) is International Monetary Fund (IMF). The PPP rate considered for FY 2024-25 is 20.66 and for FY 2023-24 is 22.40 as per the 2025 IMF update.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N).

If yes, name of the external agency.

Not applicable

Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N)

No

If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any

Not Applicable







#### 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2024-25	FY 2023-24
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	0	2,846.77
(iv) Seawater / desalinated water	0	0
(v) Others	55,407.24	0
Total volume of water withdrawal (in kilolitres) (i $+$ ii $+$ iii $+$ iv $+$ v)	55,407.24	2,846.77
Total volume of water consumption (in kilolitres)	55,407.24	2,846.77
Water intensity per lakh rupee of turnover (Total water consumption / Revenue from operations in lakh) (KL/Rs. in lakh)	0.29	0.02
Water intensity per lakh rupee of turnover adjusted for Purchasing Power Parity (PPP)(Total water consumption / Revenue from operations in lakh adjusted for PPP) (KL/Rs. in lakh adjusted for PPP)	6.04	0.35
Water intensity in terms of physical output	-	-
Water intensity (optional) - the relevant metric may be selected by the entity	-	-

#### Note:

- 1. As the Company is a service-based entity, there is no physical output or goods manufactured, so the field requiring details of physical output is not applicable.
- 2. Due to the multi-tenant and leased nature of our offices, direct measurement of water consumption is not feasible. Therefore, we have adhered to the guidelines established by the Central Ground Water Authority and the Industry Standard Note on Business Responsibility and Sustainability (BRSR) Core for reporting water consumption for FY 2024-25.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) No

If yes, name of the external agency.

Not applicable

# 4. Provide the following details related to water discharged:

The Company being in the service industry and considering the nature of its operations, there is no industrial water discharged and water consumption and discharge is limited to regular use in offices.

Parameter	FY 2024-25	FY 2023-24
(i) To Surface water	-	-
- No treatment	-	-
- With treatment - please specify level of treatment	-	-
(ii) To Groundwater	-	-
- No treatment	-	-
- With treatment - please specify level of treatment	-	-
(iii) To Seawater	-	-
- No treatment	-	-
- With treatment - please specify level of treatment	-	-
(iv) third party water	-	-



Parameter	FY 2024-25	FY 2023-24
- No treatment	-	-
- With treatment - please specify level of treatment	-	-
(v) Others	-	-
- No treatment	-	-
- With treatment - please specify level of treatment	-	-
Total water discharged (in kilolitres)	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

If yes, name of the external agency.

Not applicable

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes.

Sewage generated is treated in the sewage treatment plants and the recycled water is used for irrigation / gardening and flushing purposes. In some of Company's smaller leased offices, the wastewater is discharged into municipal sewers, which undergo further treatment.

Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

The Company being in the service industry, does not involve in any manufacturing activity. Based on the operations of the Company, emissions other than GHG emissions are negligible.

Parameter	Please specify unit	FY 2024-25	FY 2023-24
NOx	-	-	-
Sox	-	-	-
Particulate matter (PM)	-	-	-
Persistent organic pollutants (POP)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others - please specify	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) No.

If yes, name of the external agency.

Not applicable

Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format: Whether greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity is applicable to the company? Yes

Parameter	Unit	FY 2024-25	FY 2023-24
Total Scope 1 emissions ( Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	MtCO <sub>2</sub> e	589	176
Total Scope 2 emissions ( Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	MtCO <sub>2</sub> e	11,003	13,367







Parameter	Unit	FY 2024-25	FY 2023-24
Total Scope 1 and Scope 2 emission intensity per lakh rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations in lakh)	(MtCO2e/ Rs. in lakh)	0.0611	0.0745
Total Scope 1 and Scope 2 emission intensity per lakh rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations in lakh adjusted for PPP)	(MtCO <sub>2</sub> e/ Rs. in lakh adjusted for PPP)	1.2630	1.6689
Total Scope 1 and Scope 2 emission intensity in terms of physical output		-	-
Total Scope 1 and Scope 2 emission intensity (optional) - the relevant metric may be selected by the entity		-	-

**Note:** As the Company is a service-based entity, there is no physical output or goods manufactured, so the field requiring details of physical output is not applicable.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) No.

If yes, name of the external agency.

Not applicable

#### 8. Does the entity have any project related to reducing Green House Gas emission?

Yes.

Carbon emission saving for the year 24-25 by discarding Mumbai Teleport RF equipments and OB equipment: Total 46909 KgCo<sub>2</sub>e/Yr is saved.

#### 9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2024-25	FY 2023-24
Total Waste generated (in metric tonne	es)	
Plastic waste (A)	0	0
E-waste (B)	6.578	19.842
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	0	0
Battery waste (E)	0.590	5.479
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	0	0
Other Non-hazardous waste generated (H). Please specify, if any.	89.090	72.889
(Break-up by composition i.e. by materials relevant to the sector)		
Total (A+B+C+D+E+F+G+H)	96.26	98.21
Waste intensity per lakh rupee of turnover (Total waste generated / Revenue from operations in lakh)	0.00051	0.00054
Waste intensity per lakh rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations in lakhs adjusted for PPP)	0.01	0.01



Parameter	FY 2024-25	FY 2023-24
Waste intensity in terms of physical output	0	0
Waste intensity (optional) - the relevant metric may be selected by the entity	0	0
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operation (in metric tonnes)		
Category of waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
For each category of waste generated, total waste disposed by nature of	f disposal method (in	metric tonnes)
Category of waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
((iii) Other disposal operations	105.50	109.27
Total	105.50	109.27

Note: As the Company is a service-based entity, there is no physical output or goods manufactured, so the field requiring details of physical output is not applicable.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) No

If yes, name of the external agency.

Not applicable

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

The Company is not involved in any manufacturing activity and hence there is no consequent discharge of waste. Additionally, any electronic item discarded by the Company is channelised through authorised recyclers in consonance with requisite enactment / rules / guidelines issued by Ministry of Environment, Forest and Climate Change / concerned Pollution Control Board.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of	Type of	Whether the conditions of	If no, the reasons there of and
	operations/offices	operations	environmental approval / clearance	corrective action taken, if any.
			are being complied with? (Y/N)	
			Not Applicable	

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief	EIA	Date	Whether conducted by	Results communicated in	Relevant
details of project	<b>Notification No.</b>		independent external	public domain (Yes / No)	Web link
			agency (Yes / No)		
			Not Applicable		







13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

The company is complaint with all applicable environmental law/ regulations/guidelines in India.

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
		Not Appli	cable	

PRINCIPLE 7 - BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT.

#### **ESSENTIAL INDICATORS**

Yes.

1. a. Number of affiliations with trade and industry chambers/ associations.

The company is a member of seven (7) trade and industrial association.

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Indian Broadcasting Digital Foundation	National
2	Advertising Agencies Association of India	National
3	Advertising Standards Council of India	National
4	Broadcast Audience Research Council	National
5	News Broadcasting & Digital Standards Authority	National
6	Internet and Mobile Association of India	National
7	Digital News Publishers Association	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

For the reporting year, there were no adverse orders from regulatory authorities against the Company for issues pertaining to anti-competitive conduct.

Name of authority	Brief of the case	Corrective action taken
	Nil	



#### PRINCIPLE 8 - BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT.

#### **ESSENTIAL INDICATORS**

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

In the reporting year, the Company did not undertake any Social Impact Assessments of projects.

Name and brief details of project	SIA notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes / No)	Relevant Web Link

Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

The Company was not required to undertake any projects requiring R&R.

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
				Not Applicable		

Describe the mechanisms to receive and redress grievances of the community.

The Company has various mechanisms to receive and redress grievances of various stakeholders. The community stakeholders have the option of sharing their concerns with us via email mentioned on our website. In case any grievances are received from the community members, concerned person can reach out to them. Appropriate actions are taken to address the grievances. Also, the Company is open to receiving feedback from all its stakeholders at its designated email ID: feedback@nw18.com.

Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2024-25	FY 2023-24
Directly sourced from MSMEs/ small producers	8%	9%
Directly from within India	97%	96%

Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2024-25	FY 2023-24
Rural	0%	0%
Semi-urban Semi-urban	0%	0%
Urban	52%	46%
Metropolitan	48%	54%

(Place categorised as per RBI Classification System – rural/semi-urban/urban/metropolitan)







#### PRINCIPLE 9 - BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER.

#### **ESSENTIAL INDICATORS**

#### 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Any complaint relating to the content of TV channels of the Company can be made under the Code of Ethics & Broadcasting Standards, News Broadcasting Standards (Disputes Redressal) Regulations, and Guide to the Complaints Process at: complaints@nw18.com. The details of the aforementioned codes/standards can be accessed at: www.nbdanewdelhi.com. The Company's news portal and digital publishing is governed by the Digital Code of Ethics of the Digital News Publishers Association. The same can be accessed at: <a href="https://www.dnpa.co.in/pages/digital-code-of-ethics-7316236">https://www.dnpa.co.in/pages/digital-code-of-ethics-7316236</a> Process of filing complaints and contact details of grievance officer is available on Company's product websites at: -

- https://www.news18.com/complaint/
- https://www.forbesindia.com/contactus/
- https://www.overdrive.in/contact-us/
- https://www.firstpost.com/about-firstpost
- https://www.moneycontrol.com/cdata/contact.php
- https://www.cnbctv18.com/contact/

Also, the Company is open to receiving feedback from all its stakeholders at its designated email ID: feedback@nw18.com.

#### 2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

The Company is in service industry and its services (i.e. Digital News / Print Media/Broadcasting) do not require to carry below mentioned information. However, wherever required, its digital content and broadcasting programmes contain statutory disclaimers for responsible consumption of news / content by viewers.

	As a percentage to total turnover
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	NA
Recycling and/or safe disposal	NA



#### Number of consumer complaints in respect of the following:

	FY 2024-25		Remarks	FY 2023-24		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	164	0	-	44	0	-
Advertising	679	0	-	778	0	-
Cyber-security	0	0	-	0	0	-
Delivery of essential services	0	0	-	0	0	-
Restrictive Trade Practices	0	0	-	0	0	-
Unfair Trade Practices	0	0	-	0	0	-
Other	7,845	0	-	3,039	0	-

**Note:** Definition of complaints under various categories is provided below:

- 1. Data Privacy It includes requisition of users for deletion of their data.
- 2. Advertising It includes display of advertisement in the paid applications or website.
- 3. Other It includes concerns in relation to content or any delay in delivery of product or services.

#### Details of instances of product recalls on account of safety issues:

The Company being in the service sector, does not involve in any product manufacturing activity. Hence, this disclosure is not applicable to it.

	Number	Reasons for recall	
Voluntary recalls	Nat Ass	ما معامل	
Forced recalls	Νοι Αρμ	Not Applicable	

# Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No). If available, provide a web-link of the policy.

Yes, the Company has put into place a risk management policy that includes a framework for identifying internal and external risks related to cybersecurity or information hazards. A variety of measures are implemented to manage risks associated with cyber security. This includes the application of cyber security policies and procedures, the utilization of security defense tools, continuous monitoring of threats, and the capacities to detect events. Also, we have response strategies for incidents and routinely run drills to evaluate our recovery skills and response tactics to cyber-attacks. Our cyber security education and awareness initiative provides training to our staff on subjects like phishing and the proper classification and handling of our data. Actively engaging with governments, law enforcement agencies and peer industries allows us to gauge and respond appropriately to new and upcoming threats.

A comprehensive cybersecurity framework aligned with leading industry standards and best practices is leveraged. The Policy can be accessed at: https://www.nw18.com/privacy-policy







Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

No Action Required.

- Provide the following information relating to data breaches:
  - Number of instances of data breaches-0 a.
  - Percentage of data breaches involving personally identifiable information of customers 0%b.
  - Impact, if any, of the data breaches Not Applicable